

**Top 10 Ways
Local Emergency
Planners can Work
With Local
Water Utilities
(See Tips Inside Card)**



United States
Environmental Protection
Agency New England



Drinking
Water
Security

visit us on the web at:
www.epa.gov/ne/homeland

Local Water System Emergency Contacts/Phone:

#EPA 901-E-04-001

Top 10 Ways Local Emergency Planners can Work with Water Utilities

- 10. Visit and tour** drinking water and waste water facilities, and help them recognize critical customers.
- 9. Incorporate the utilities personnel** into the community's Incident Command System.
- 8. Inform utilities** of any potential threats.
- 7. Help establish "Citizen Watches"** for nearby drinking water and waste water facilities.
- 6. Support security upgrades** for water and waste water utilities.
- 5. Include utility facilities and water supplies** in routine inspections and patrols.
- 4. Fully investigate vandalism** or tampering incidents at utility facilities.
- 3. Develop communication plans** including the utility's critical contact list.
- 2. Work with utilities** on vulnerability assessments.
- 1. Prepare to respond** to water utility emergencies and practice, practice, practice!