

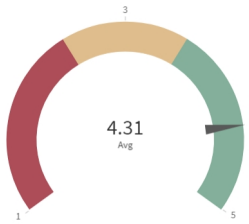
The background features abstract, overlapping geometric shapes in various shades of blue, ranging from light sky blue to deep navy blue. The shapes are primarily triangles and polygons, creating a modern, dynamic feel. The text is centered in the white space between these shapes.

# CMDP & SDWIS Survey 2021 Charts & Questions

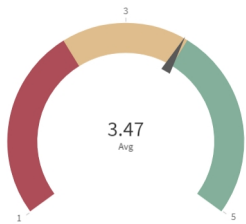
SDWIS Survey Top 10 Words



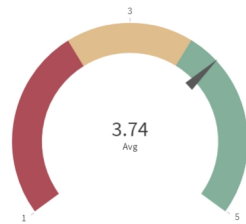
ASDWA  
SDWIS Satisfaction



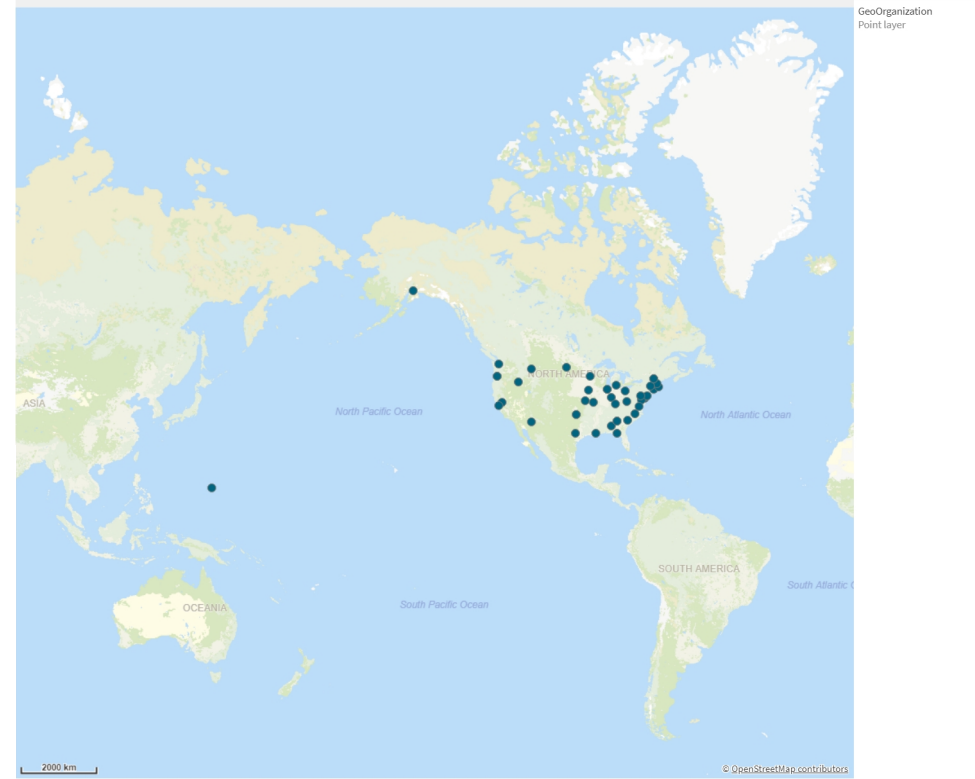
EPA HQ  
SDWIS Satisfaction



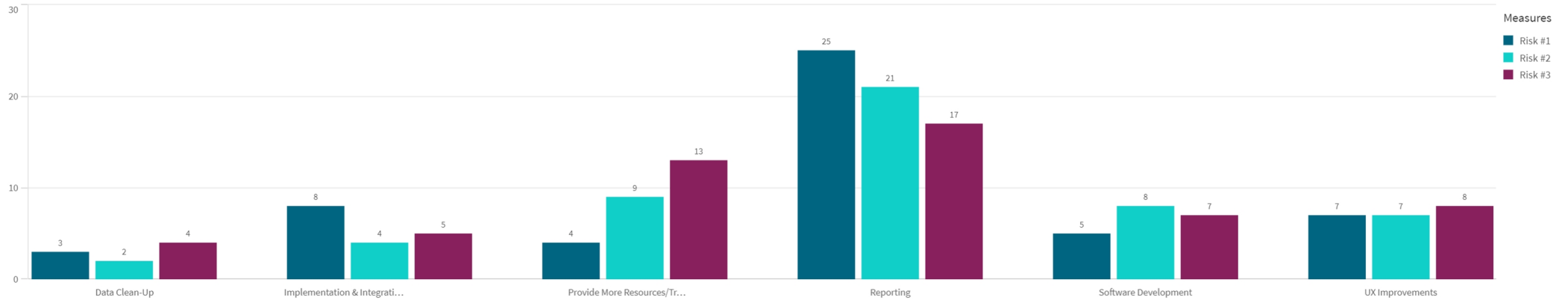
EPA Regional Fed Coordinators  
SDWIS Satisfaction



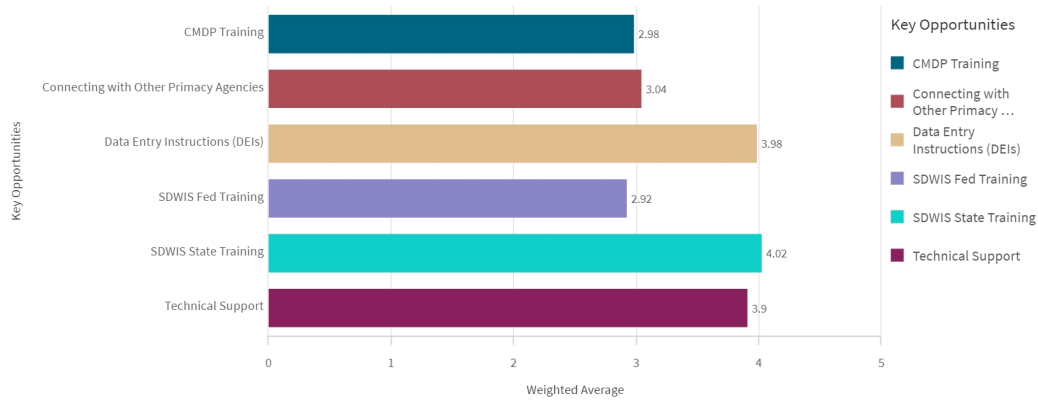
Location of Survey Responses



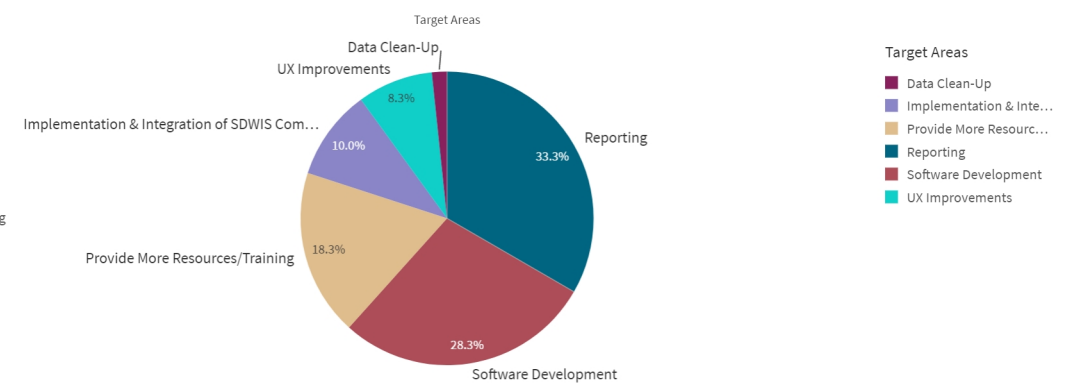
Q6 Top 3 Future Data Management Risks/Challenges in 1-3 years that the SDWIS Program can Help Avoid or Mitigate



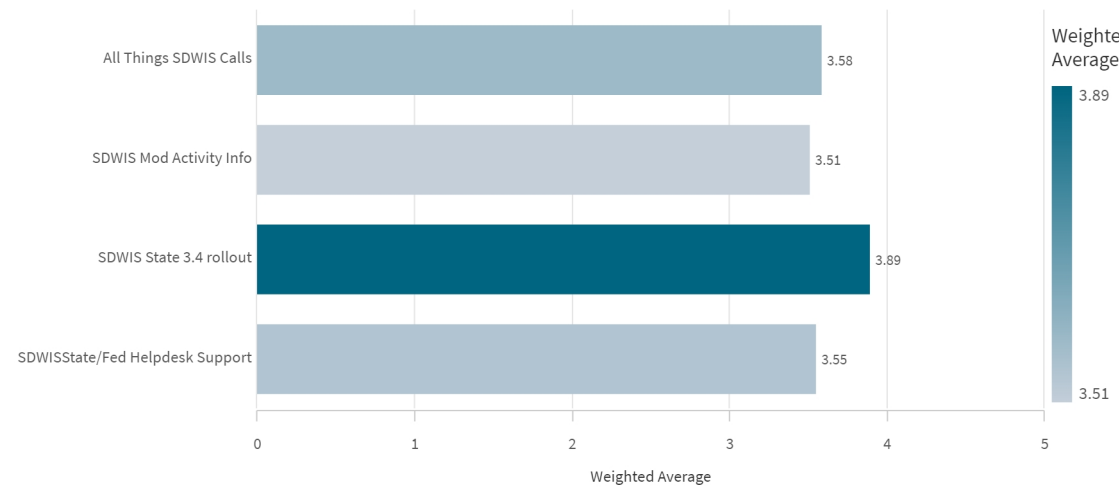
Q7 What Opportunities do Primacy Agencies Need Assistance with?



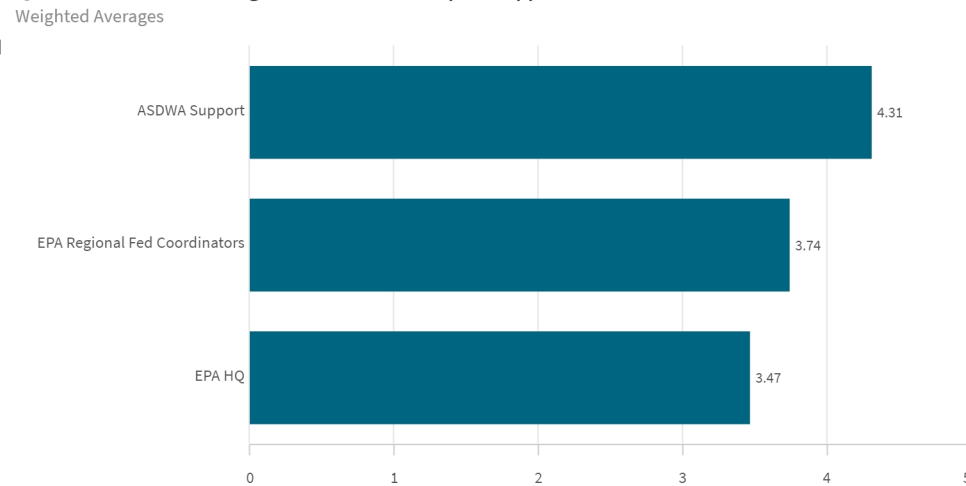
Q14 SDWIS Program Target Area Recommendations



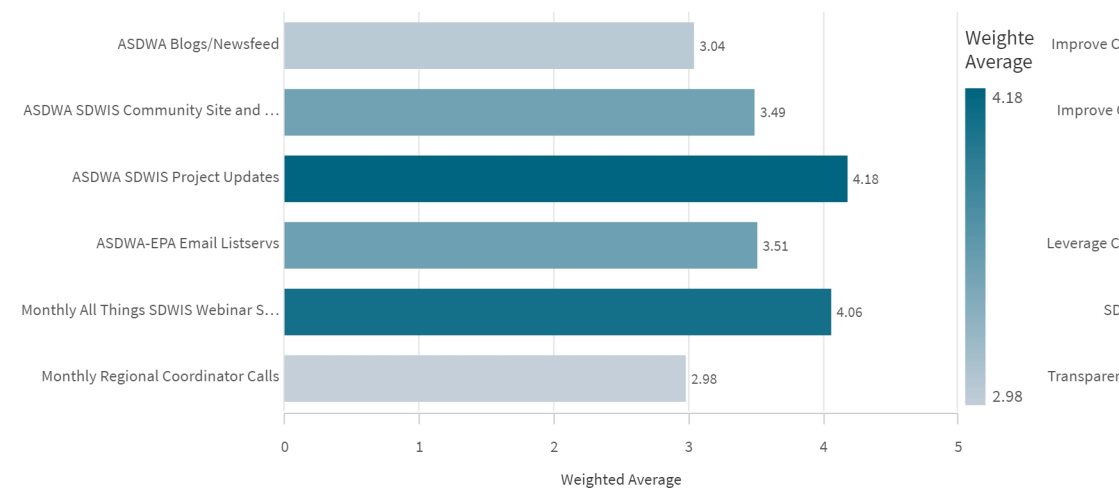
**Q8-10 & 15 Satisfaction Rating of SDWIS Resources**



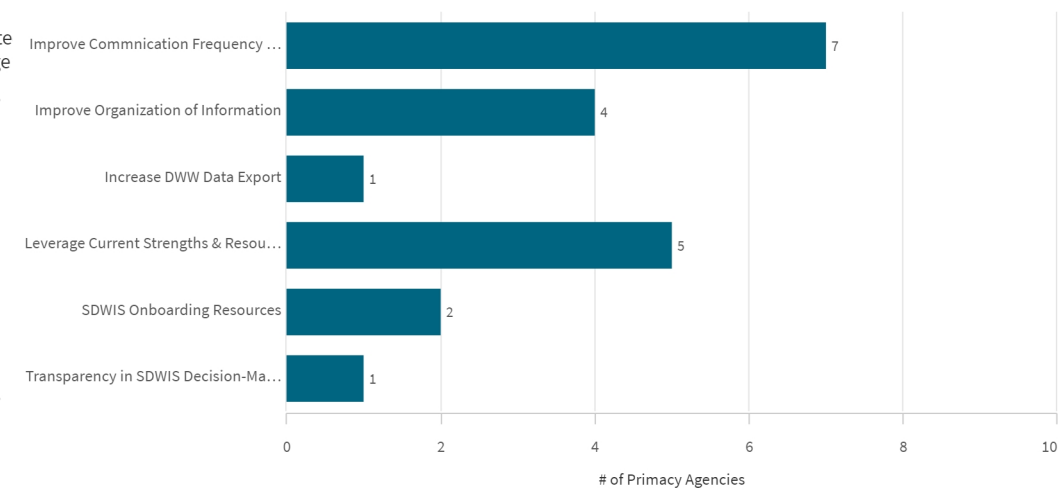
**Q11-13 Satisfaction Rating of SDWIS Partnerships & Support Services**



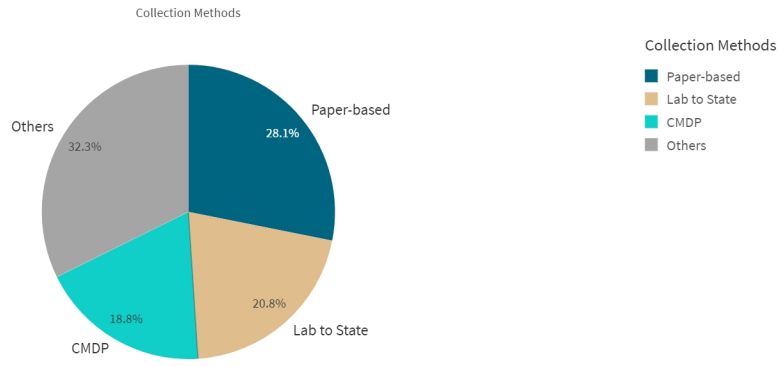
**Q16 Preferred Methods of Receiving Information**



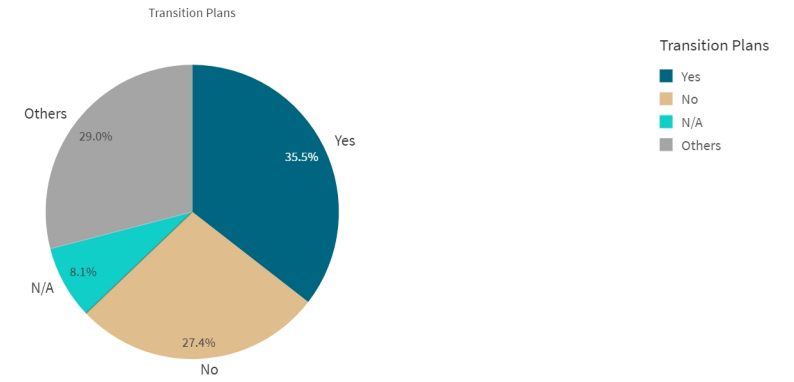
**Q17 How to Improve Info Sharing**



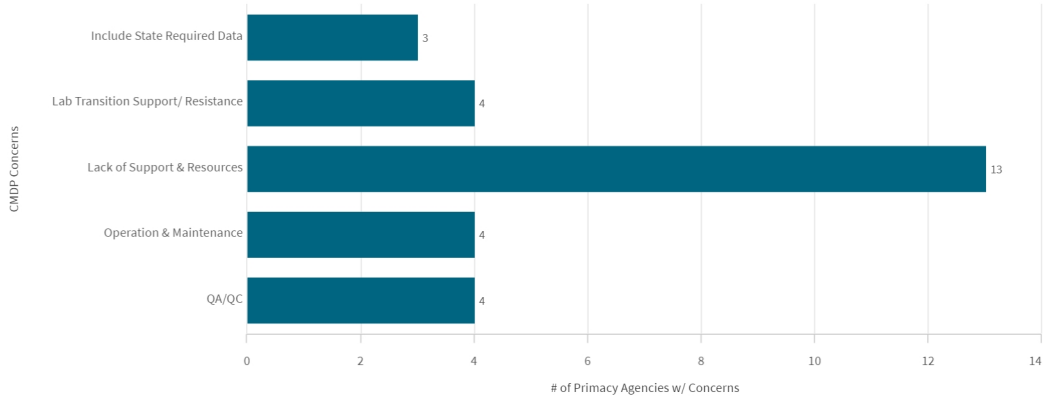
Q2 How Primacy Agencies Collect Lab Data



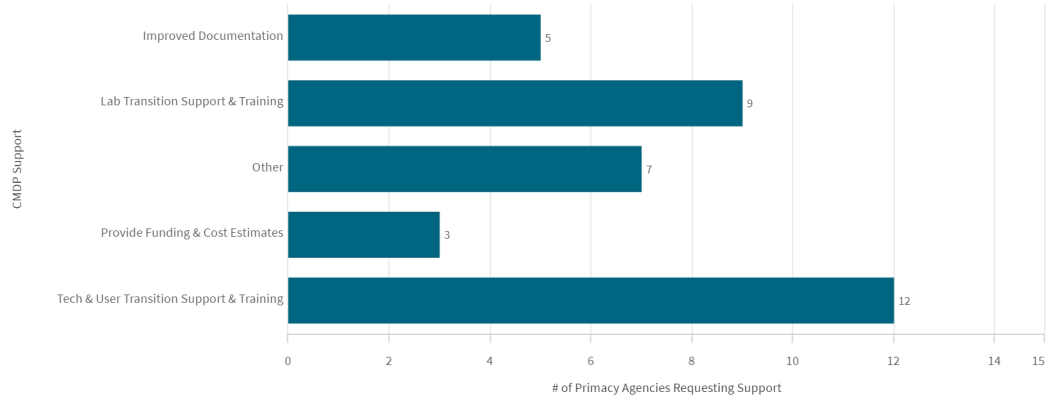
Q3 Primacy Agencies Planning to Transition to CMDP or another system in 1-2 years?



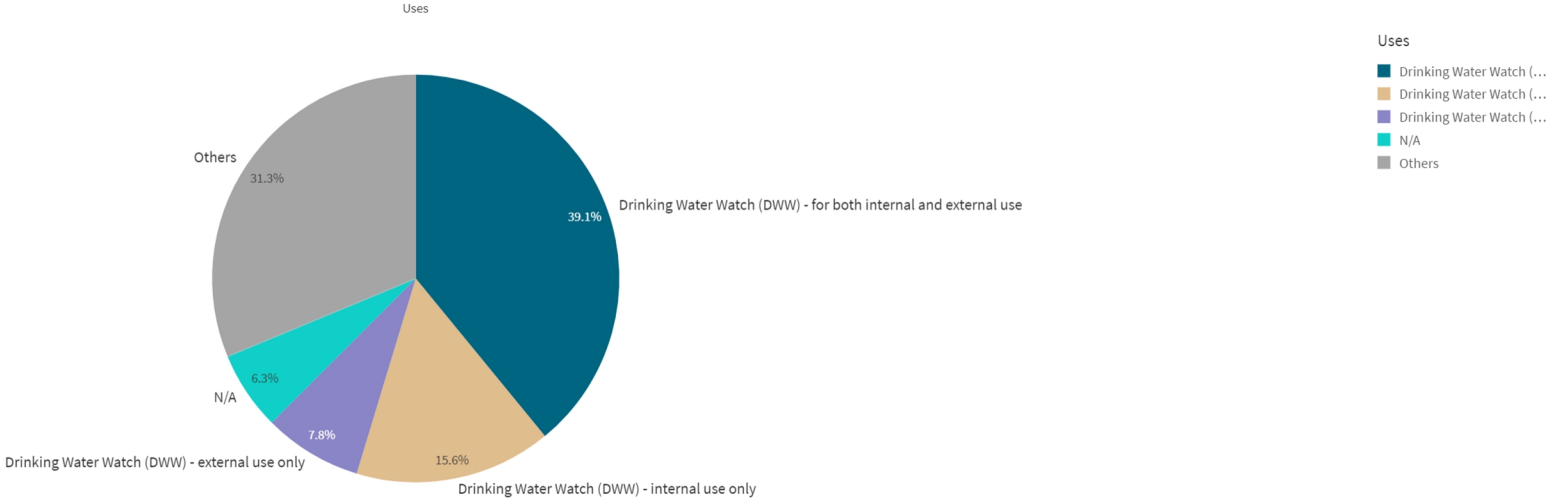
Q4 CMDP Concerns



Q5 Wanted CMDP Support from EPA/Primacy Agencies Currently Using CMDP



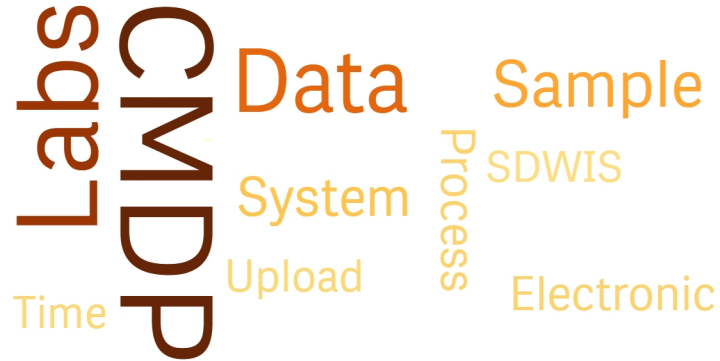
Q18 Drinking Water Watch Utilization



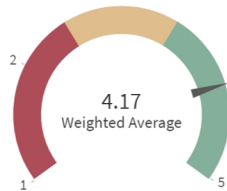
Reasons Why Primacy Agencies Do Not Utilize Drinking Water Watch  
 - The app is too cumbersome  
 - App does not work with State's system

CMDP Survey received 6 responses, CMDP Supplemental Survey received 11 responses.

CMDP Survey Top 10 Words

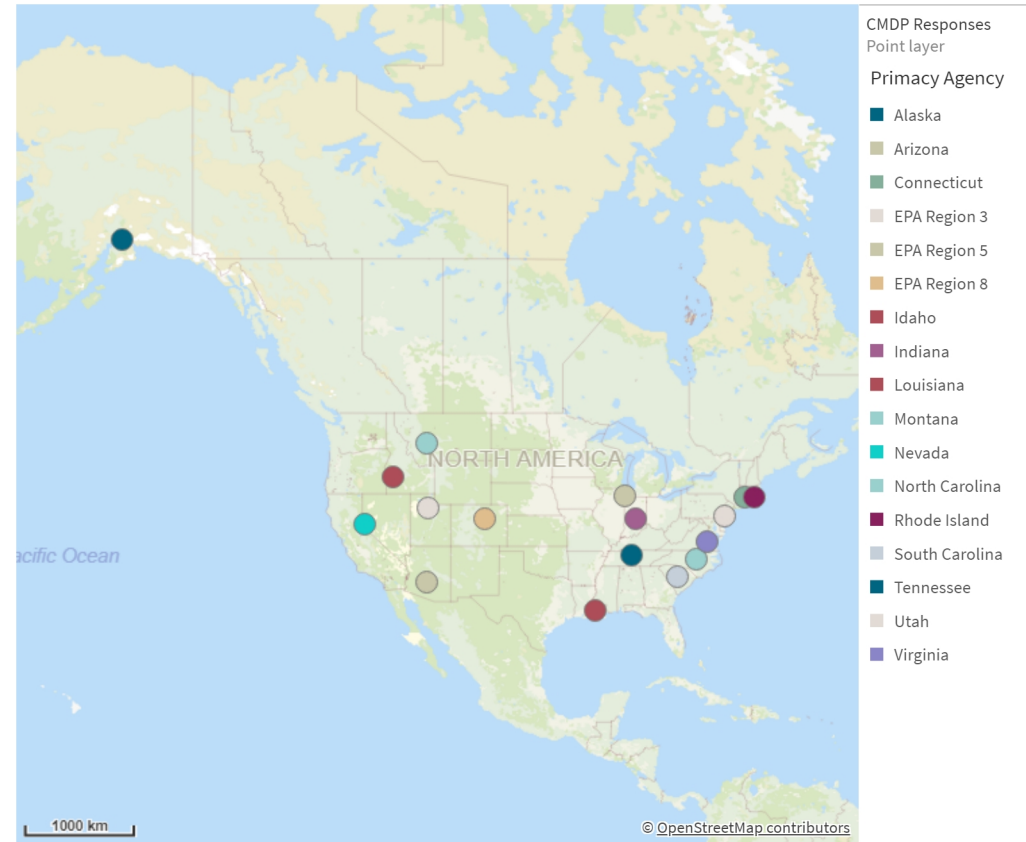


Q10 How Likely Are You to Recommend CMAP Adoption to Other Primacy Agencies?



Location of All CMAP Responses

Alaska, EPA Region 5, Louisiana, North Carolina, South Carolina, & Utah are the ones to use to filter questions on all CMAP sheets. They are the 6 respondents to the CMAP Survey.

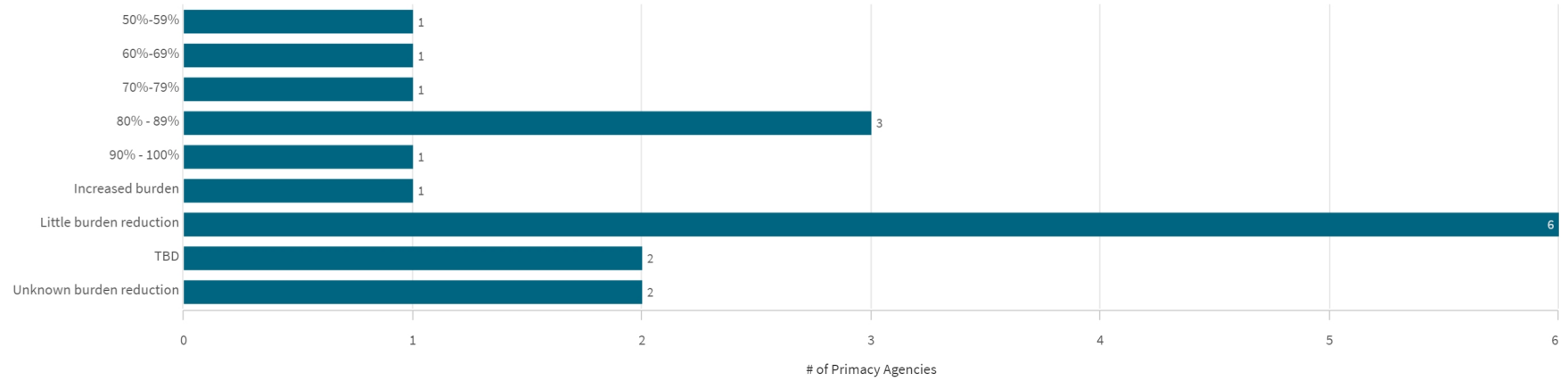


**Supplemental Survey Description**

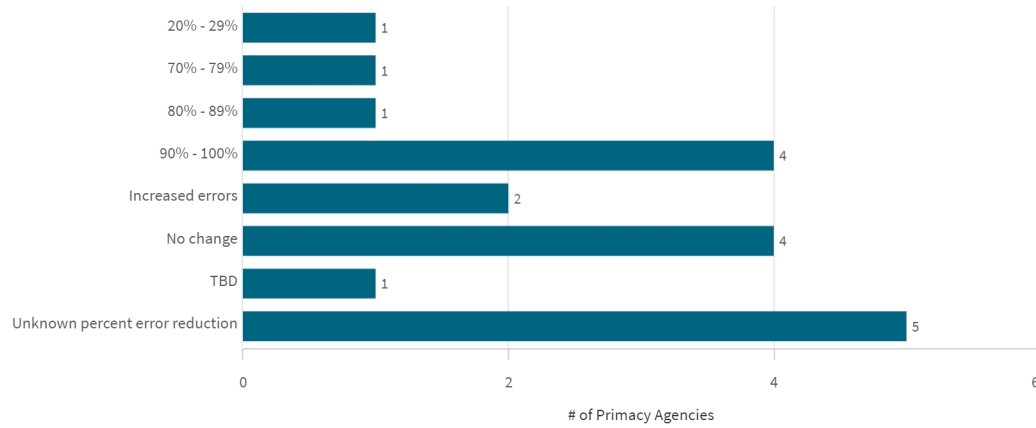
The Supplemental survey was sent out just for these questions: percent burden reduction, percent error reduction, & cost savings/avoidance.

These 3 questions on the CMDP Stats page have 17 responses and contain responses from both the CMDP & Supplemental Survey.

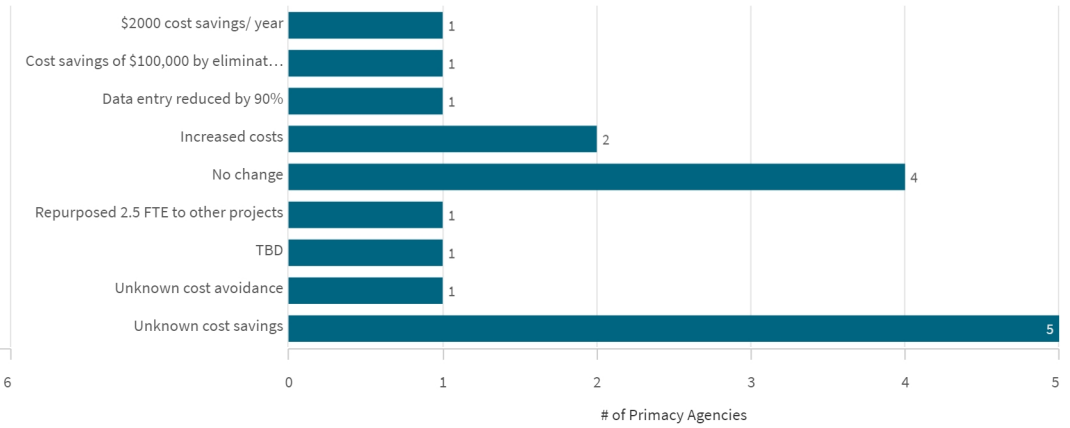
**Q7 Percent Burden Reduction with the CMDP Program**



**Q8 Percent Error Reduction in Lab Submissions**

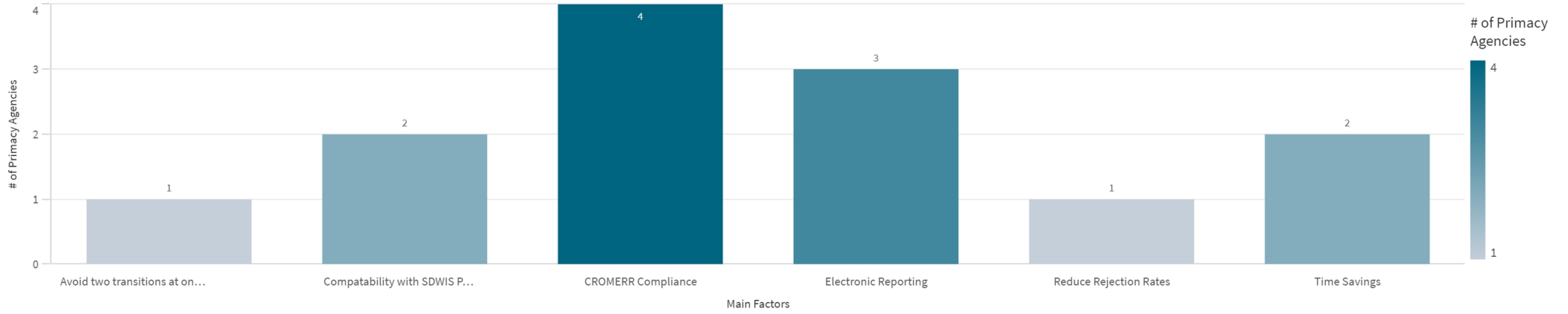


**Q9 Any Cost Savings or Cost Avoidance using CMDP?**

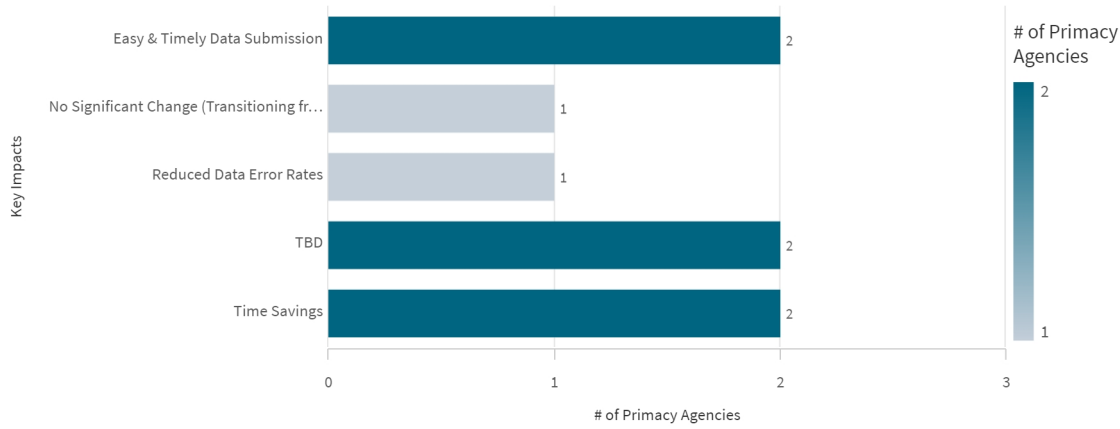




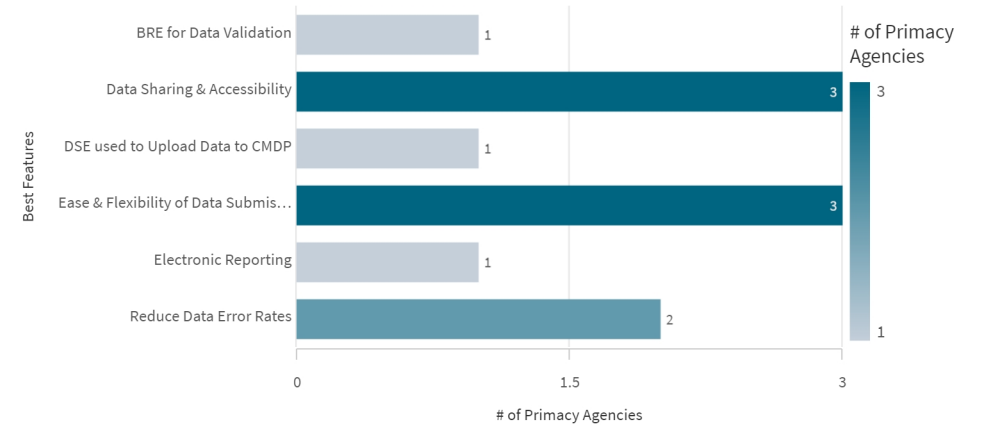
**Q2 What Were the Main Factors in Adopting CMDP?**



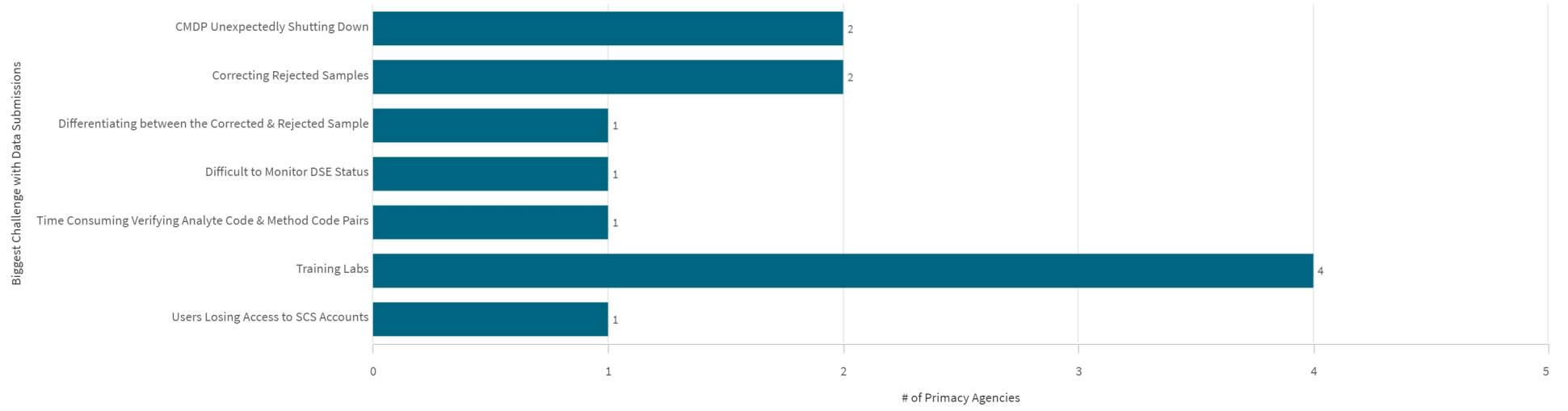
**Q3 Impacts after Transitioning into CMDP**



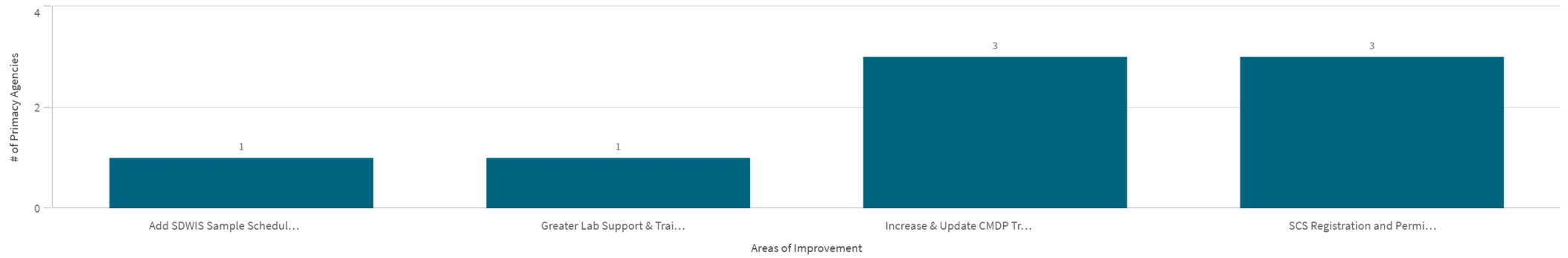
**Q4 What Are the Best Features of Using CMDP?**



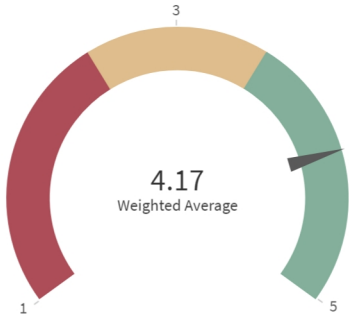
**Q5 What Were the Biggest Challenges in Using CMDP for Data Submissions?**



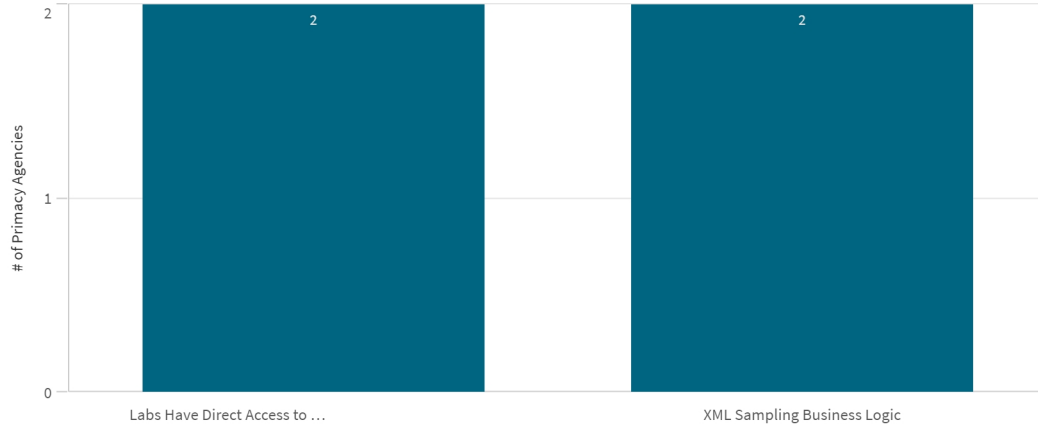
**Q6 How to Improve CMDP Adoption Process**



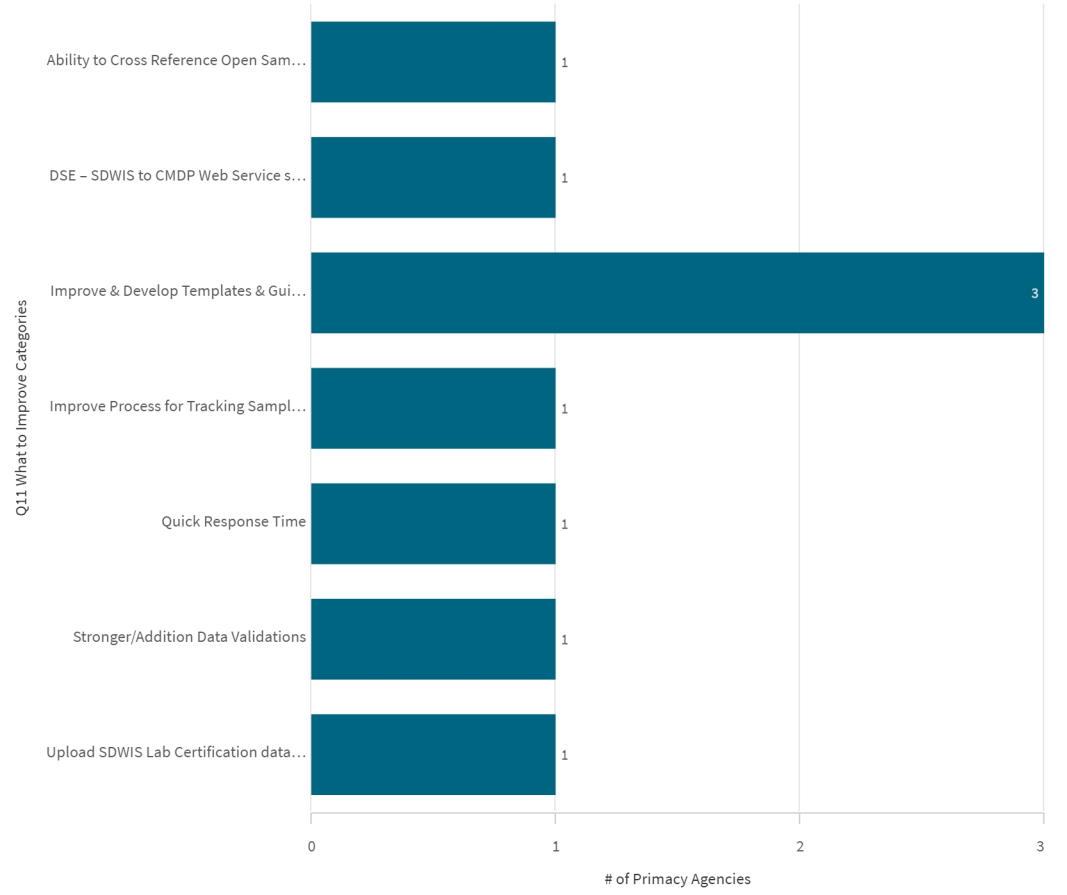
Q10 Likelihood of Recommending CMDP



Q11 Doing Well



Q11 How EPA can Improve Likelihood of Primacy Agencies Recommending CMDP



## Charts Summary Overview

\*\*Most questions have the question number written in the title, which you can refer to the full survey question below\*\*

### Page 1 | SDWIS Dashboard

The gauges show how satisfied respondents were with each organization based on a scale of 1-5. 1 = very unsatisfied and 5 = very satisfied.

### Page 2 | SDWIS Program Overview

Q7: What Opportunities do Primacy Agencies need Assistance with? On a scale of 1-5 Primacy Agencies ranked each item. 1 = least important and 5 = most important.

### Page 3 | Support Services

Q17: How to Improve Info Sharing. The top bar says, "Improve Communication Frequency & Documentation".

### Page 4 | CMDP questions in the SDWIS Survey

### Page 5 | Drinking Water Watch (DWW)

### Page 6 | CMDP Dashboard

### Page 7 | CMDP Stats

### Page 8 | Benefits of CMDP

Q2: What were the main factors in adoption CMDP. The first column says, "Avoid two transitions at once" and the second column says "Compatibility with SDWIS Prime. In Question 3, the second bar from the top says "No significant change (Transitioning from another electronic system).

### Page 9 | CMDP Areas of Improvement

Q6: How to Improve CMDP Adoption Process. The columns going from left to right say "Add SDWIS Sample Schedules to DSE", "Greater Lab Support & Training", "Increase & Update CMDP Training Resources" & "SCS Registration & Permissions"

### Page 10 | Primacy Agencies Likely to Recommend CMDP

Q11: Doing well. The first column says "Labs Have Direct Access to Current PWS Inventory Data"

Q11: How EPA Can Improve Likelihood of Primacy Agencies Recommending CMDP

From top to bottom. The top bar says, "Ability to Cross Reference Open Sample Schedules". The second bar says "DSE – SDWIS to CMDP Web Service should have the ability to rename water system facilities when the water system facility is renamed in SDWIS." The fourth bar down says, "Improve Process for Tracking Sample Rejections & Resubmitting Samples". The bottom bar says "Upload SDWIS Lab Certification data to CMDP and implement lab certification logic to prevent errors related to reporting improper methods codes and certification data."

## SDWIS Survey Questions

1. Contact Info: Name, Organization, State, Email Address
2. How do you currently collect sampling/monitoring data from labs and water systems? (check all that apply)  
- Lab to State, CMDP, Paper-based, Other
3. Are you planning or considering transitioning to CMDP or another system in the next 1-2 years?  
- Yes, No, Other"
4. Do you have concerns or questions about transitioning to CMDP? If so, please elaborate.
5. If you are interested in CMDP transition, what would make the transition easier? What information do you need from EPA and/or current primacy agencies using CMDP to support your decision to transition to CMDP? (improved documentation, formal training, transition support [EPA or contract], etc.)
6. Identify your top 3 current or future data management risks/challenges (1-3 year timeframe) that you believe the SDWIS Program can help you avoid or mitigate. Please provide details in your response.
7. What opportunities do you need assistance with? (Check all that apply & rank least to most important)  
- CMDP Training, SDWIS Fed Training, SDWIS State Training, Data Entry Instructions (DEIs), Connecting with Other Primacy Agencies, Technical Support, Other
8. How would you rate the quality and value of the All Things SDWIS (ATS) calls? (On a scale of Very Unsatisfied - Very Satisfied)
- 8a. What aspects of the ATS call experience are going well? What could be improved?
9. How would you rate SDWIS State/Fed helpdesk support? (On a scale of Very Unsatisfied - Very Satisfied)
- 9a. What aspects of the help desk experience are going well? What improvements would you like to see implemented?
10. How would you rate your experience with the SDWIS State 3.4 rollout? (On a scale of Very Unsatisfied - Very Satisfied)
- 10a. What aspects of the SDWIS State transition support are going well? What improvements would you like to see implemented?
11. How satisfied are you with the SDWIS support you are receiving from ASDWA? (On a scale of Very Unsatisfied to Very Satisfied)
- 11a. What aspects of ASDWA's support are going well? What improvements would you like to see implemented?
- 12a. How satisfied are you with the SDWIS support you are receiving from your EPA SDWIS Regional Fed Coordinators? (On a scale of Very Unsatisfied - Very Satisfied)
12. What aspects of your EPA SDWIS Fed Coordinator's support are going well? What improvements would you like to see implemented?

13a. How satisfied are you with the SDWIS support you are receiving from the EPA HQ SDWIS Team?  
(On a scale of Very Unsatisfied - Very Satisfied)

13. What aspects of the EPA HQ SDWIS Team's support are going well? What improvements would you like to see implemented?

14. What services or technology solutions should the SDWIS Program target in the next year that would be most beneficial for your drinking water program?

15. How satisfied are you with quality of information ASDWA and EPA are providing about SDWIS Modernization activities? (On a scale of Very Unsatisfied - Very Satisfied & Other)

16. Please select your preferred method(s) of receiving information about SDWIS Program activities. (select all that apply & rank based on preference on a scale of Least – Most Preferred & Other)

-ASDWA SDWIS Project Updates, ASDWA Blogs/Newsfeed, ASDWA SDWIS Community Site and Forums, ASDWA-EPA Email Listservs, Monthly All Things SDWIS Webinar Series, Monthly Regional Coordinator Calls

17. How else might we improve information sharing about the SDWIS Program?

18. How do you share your water system data?

- Drinking Water Watch (DWW) - internal use only
- Drinking Water Watch (DWW) - external use only
- Drinking Water Watch (DWW) - For both internal and external use
- Other

19. Which version of the following EPA-provided SDWIS State add on software is your agency using, if any?

- CMDP, Data Bridge, ESS, DWW, Lab to State, Migrate to State, SDWIS State, SDWIS Bridge, XML Sampling"

## CMDP Survey Questions

1. Contact Info: Name, Organization, State, Email Address
2. What were the main factors in adopting CMDP (Need for electronic reporting, CROMERR compliant etc)?
3. What impacts did you have after transitioning into CMDP reporting? How does CMDP help you get your job done?
4. What are the best features of using the CMDP? Please specify.
5. What were the biggest challenges in using the CMDP for data submissions?
6. Would there be anything about the CMDP adoption process that could be improved?
7. **What percent burden reduction to the program have you experienced in moving from paper/other processes to the CMDP?**
8. **What percent error reduction in lab submissions have you experienced?**
9. **Have you realized any cost savings or cost avoidance that can be attributed to the usage of the CMDP? Please specify.**
10. How likely are you to recommend CMDP adoption to other states on the following scale (Very Unlikely - Very Likely)?
11. Based on your response to Q8, what went well? What could EPA do to improve your likelihood of recommending CMDP?

**\*\*Questions 7-9 were the 3 questions asked in the Supplemental survey\*\***