

WORKSHOP AT A GLANCE

All informational sessions will be held in the Grand Ballroom, and the Technical Assistance Expo will be held in the Potomac Ballroom.

WEDNESDAY, AUGUST 10

7:00am – 8:00am	Networking/Registration
8:00am – 9:00am	Welcome/Opening Remarks
9:00am – 10:00am	01 Capacity Development & Operator Certification Program Updates and Annual Reporting <i>(State/EPA only)</i>
10:00am – 10:45am	Technical Assistance Expo
10:45am – 12:00pm	02 Federal Infrastructure Funding Frenzy
12:00pm – 1:30pm	Lunch – On Your Own
1:30pm – 2:30pm	03 Strategies to Improve Cybersecurity for Small Water Systems <i>(hybrid session)</i>
2:30pm – 3:30pm	04 Proactive Programs for Climate Change and Resiliency <i>(hybrid session)</i> VIRTUAL ACCESS TO SESSIONS 3 and 4 LINK HERE: https://attendee.gotowebinar.com/register/8915422344500733709
3:30pm – 4:00pm	Break & Technical Assistance Expo (cont.)
4:00pm – 5:15pm	05 Assessing TMF Capacity
5:15pm – 7:00pm	Reception

THURSDAY, AUGUST 11

7:30am – 8:00am	Networking/Registration
8:00am – 9:15am	06 Contract Operators <i>(State/EPA only)</i>
9:15am – 9:30am	Break
9:30am – 10:45am	07 Connecting Sanitary Surveys to TMF Capacity <i>(State/EPA only)</i>
10:45am – 12:00pm	08 Water System Partnerships Workshop and Training Toolbox
12:00pm – 1:30pm	Lunch – On Your Own
1:30pm – 2:30pm	09 Promoting Asset Management for Small Systems <i>(hybrid session)</i>
2:30pm – 3:30pm	10 Operator Certification Training and Testing <i>(hybrid session)</i> VIRTUAL ACCESS TO SESSIONS 9 and 10 LINK HERE: https://attendee.gotowebinar.com/register/167174570775763469
3:30pm – 4:00pm	Break & Networking
4:00pm – 5:15pm	11 Workforce Recruitment and Retention Discussion

FRIDAY, AUGUST 12

7:30am – 8:00am	Networking/Registration
8:00am – 9:30am	12 Targeting Underserved and Disadvantaged Systems
9:30am – 10:00am	Break & Networking
10:00am – 11:30am	13 Hot Topics Round Robin
11:30am – 12:00pm	Closing Remarks

FINAL AGENDA

National Capacity Development and Operator Certification Workshop

Setting up for Success: Strengthening Capacity Development and Operator Certification

Wednesday, August 10th

7:00am – 8:00am	NETWORKING/REGISTRATION
8:00am – 9:00am	WELCOME/OPENING REMARKS <u>Grand Ballroom</u>
9:00am – 10:00am	SESSION 1: CAPACITY DEVELOPMENT & OPERATOR CERTIFICATION PROGRAM UPDATES AND ANNUAL REPORTING <i>State/EPA Only</i> <u>Grand Ballroom</u> Edward Viveiros, <i>Moderator</i> EPA to provide program updates and best practices for states to incorporate in their annual reports to ensure program implementation. Presentations by: Alison Flenniken, EPA HQ Matt Reed, EPA HQ
10:00am – 10:45am	TECHNICAL ASSISTANCE EXPO <u>Potomac Ballroom</u> Networking opportunity between attendees and invited technical assistance providers.
10:45am – 12:00pm	SESSION 2: FEDERAL INFRASTRUCTURE FUNDING FRENZY <u>Grand Ballroom</u> Kiri Anderer, <i>Moderator</i> This session will focus on how States are using different funds (DWSRF, ARPA, USDA Rural Development, etc.) to assist drinking water systems. Learn from a few States about the unique ways they are using these funding sources to address hot topics in drinking water, followed by an open discussion with the audience about funding sources and uses. Presentations by: Chelsey Vega, Arizona Department of Environmental Quality Yvonne Gonzalez, EPA HQ Luis Adorno, New Hampshire Department of Environmental Services Lorrie Davis, USDA National Office Rebecca Strohm, USDA National Office Discussion Questions: 1. Does your state use a different funding source than those mentioned by the panel? 2. Does your state have any new or innovative ways of putting your funding into action? 3. What do you see as the advantages and disadvantages of grants vs loans?
12:00pm – 1:30pm	Lunch (On Your Own)

1:30pm – 2:30pm

SESSION 3: STRATEGIES TO IMPROVE CYBERSECURITY FOR SMALL WATER SYSTEMS

Hybrid

Grand Ballroom

Deborah Vacs Renwick, *Moderator*

Hear from speakers who have found creative ways to fund and implement programs to enhance cybersecurity at small water systems.

Presentations by:

Luis Adorno, New Hampshire Department of Environmental Services

Gufuran Bulbul, Massachusetts Department of Environmental Protection

Brandon Carter, EPA HQ

2:30pm – 3:30pm

SESSION 4: PROACTIVE PROGRAMS FOR CLIMATE CHANGE AND RESILIENCY

Hybrid

Grand Ballroom

Carla Hagerman, *Moderator*

In this session, a panel of speakers will present unique and effective programs that build resiliency to a wide variety of climate change issues, explore vulnerabilities, and aid planning efforts.

Presentations by:

Jon Deming, Otsego County Emergency Management and Homeland Security

Kyra Gregory, Colorado Department of Public Health and Environment

Juanita Reyher-Colon, Hawaii Rural Water Association

Discussion Questions:

1. In general, what climate change resiliency activities are your state doing?
2. What are biggest issues concerning climate change/resiliency in your state?
3. What resources are used or needed to support cc/resiliency programs?
4. What emergency response provisions are established in your state?

3:30pm – 4:00pm

Break and Technical Assistance Expo (cont.)

4:00pm – 5:15pm

SESSION 5: ASSESSING TMF CAPACITY

Grand Ballroom

Alison Flenniken, *Moderator*

Learn how states are assessing capacity and identify common indications for systems that have sufficient and sustainable capacity.

Discussion Questions:

- 1) What does your State look at to determine adequate TMF Capacity? What performance measures or baseline values are established in your State?
- 2) How are States assessing a water system's TMF Capacity?
- 3) How do States assess workforce/operator capacity and are there any best practices to follow up with the system if deficient? How does the OpCert program support capacity assessments and how can they help and empower water systems to build and maintain capacity?
- 4) How are you capturing the additional needs through the assessment process and what are some ways the program adapts and/or follow up with the system to address those needs?
- 5) What can EPA and/or ASDWA do to help the states overcome barriers with assessing TMF Capacity?

5:15pm – 7:00pm

Reception

Foyer or Courtyard

Enjoy drinks and small appetizers

Thursday, August 11th

7:30am – 8:00am

NETWORKING/REGISTRATION

8:00am – 9:15am

SESSION 6: CONTRACT OPERATORS

State/EPA Only

Grand Ballroom

Laurie Sharp, *Moderator*

Discussion on contract operator limitations on operational control, as well as possible ways to improve and overcome those barriers.

Presentations by:

Armando Herald, Colorado Department of Public Health and Environment

William Sullivan, Connecticut Department of Public Health

Mike Wentink, Nebraska Department of Environment and Energy

9:15am – 9:30am

Break

9:30am – 10:45am

SESSION 7: CONNECTING SANITARY SURVEYS TO TMF CAPACITY

State/EPA Only

Grand Ballroom

Meagan Cummings, *Moderator*

Opportunity to hear from presenters on strategies for assessing TMF capacity through sanitary surveys as well as improving coordination between sanitary surveyors and Capacity Development and Operator Certification programs.

Presentations by:

Mandy Smith, Connecticut State Department of Public Health

Jarret Talley, Virginia Department of Health

Candy Thompson, Oklahoma Department of Environmental Quality

Deborah Vacs Renwick, EPA HQ

10:45am – 12:00pm

SESSION 8: WATER SYSTEM PARTNERSHIPS WORKSHOP AND TRAINING TOOLBOX

Grand Ballroom

Edward Viveiros, *Moderator*

EPA's Partnerships Workshop increases awareness of water system partnerships and their role in building TMF capacity to address water system challenges. This session will introduce the Partnerships Workshop and Training Toolbox materials for facilitators and organizers. Best practices and lessons learned will be offered from the facilitator of a past pilot Partnerships Workshop, as well as a hands-on opportunity to use the Training Toolbox materials.

Presentations by:

Carla Hagerman, EPA HQ

Sarah Buck, RCAP

Derik Dressler, RCAP

12:00pm – 1:30pm

Lunch (on your own)

1:30pm – 2:30pm

SESSION 9: PROMOTING ASSET MANAGEMENT FOR SMALL SYSTEMS

Hybrid

Grand Ballroom

Alison Flenniken, *Moderator*

Hear from speakers who are overcoming challenges to provide comprehensive trainings for small systems and how to prioritize systems to receive assistance for asset management.

Presentations by:

Kevin Anderson, Pennsylvania Department of Environmental Protection

Heather Himmelberger, Southwest Environmental Finance Center

Meagan Cummings, Vermont Department of Environmental Conservation

Joshua Lochhead, Vermont Department of Environmental Conservation

2:30pm – 3:30pm

SESSION 10: OPERATOR CERTIFICATION TRAINING AND TESTING

Hybrid

Grand Ballroom

Mike Wentink, *Moderator*

Join this session and learn about best management practices, changes in testing, and virtual training criteria for operators.

Presentations by:

Charlene Kormondy, EPA HQ

Romelle Britton, Mississippi State Department of Health

Laurie Sharp, Iowa Department of Natural Resources

Michael Grange, Utah Department of Environmental Quality

3:30pm – 4:00pm

Break

4:00pm – 5:15pm

SESSION 11: WORKFORCE RECRUITMENT AND RETENTION DISCUSSION

Grand Ballroom

Deborah Vacs Renwick, *Moderator*

Opportunity to share ideas and best practices related to recruiting and retaining members of the water workforce, including recruiting high school and vocational students as well as methods to retain workers through creative incentive and recognition programs.

Please fill out the ASDWA's Workforce Survey before the workshop to guide our discussions.

Friday, August 12th

7:30am – 8:00am

NETWORKING/REGISTRATION

8:00am – 9:30am

SESSION 12: TARGETING UNDERSERVED AND DISADVANTAGED SYSTEMS

Grand Ballroom

Janine Morris, *Moderator*

During this session, panelists will discuss successful methods they've used in their states to locate, connect with, and provide assistance to underserved and disadvantaged communities.

Presentations by:

Deirdre White, ASDWA

Tammy Helms, Alaska Department of Environmental Conservation

Ashley Inzerillo, New York State Department of Health

Candy Thompson, Oklahoma Department of Environmental Quality

9:30am – 10:00am

Break

10:00am – 11:30am

SESSION 13: HOT TOPICS ROUND ROBIN

Grand Ballroom

Michelle Young, *Moderator*

This discussion session will be focused on best practices to address some of the biggest issues in drinking water and discuss what support is needed to overcome common challenges. Topics will be collected from attendees throughout the workshop.

11:30am – 12:00pm

CLOSING REMARKS